

City of Statesboro  
50 E Main St / PO Box 348  
Statesboro, GA 30459  
Phone (912) 764-5468 Fax (912) 764-4691  
**ONLINE WEBSITE:** [www.statesboroga.gov](http://www.statesboroga.gov)  
**EMAIL ADDRESS:** [billing@statesboroga.gov](mailto:billing@statesboroga.gov)

We would like to take this opportunity to welcome you as a new utilities customer to the City of Statesboro. We are continually striving to improve our services and would appreciate any suggestions you may have that would help us to serve you better. Our hours of operation are from 8:30 am to 5:00 pm Monday thru Friday.

<b><u>DEPOSITS:</u></b>		<b><u>FEES:</u></b>	
Water	\$85.00	Seasonal Gas Reconnect Fee	\$70.00
Gas	\$85.00	Return Check Fee	\$35.00
Irrigation	\$85.00	Service Fee ( <b>Nonrefundable</b> )	\$30.00
Sanitation	\$35.00	Account Establishment Fee ( <b>Nonrefundable</b> )	\$40.00
		Single Family or Non Single Family Storm Water Fee	
		5 Day Cleaning	

**\*\*Some Deposits May Vary\*\***

There shall be a deposit equal to two months bills for any new collection customers or new solid waste disposal customers who open a monthly account with the city. If the amount is undetermined when service first begins, the first three months usage shall be averaged to determine the amount of deposit required, and the deposit shall be added to the bill once it is determined.

If you are a commercial or industrial customer or a commercial company that hauls solid waste directly to the Transfer Station on Lakeview Road, your deposit would equal to *two* (2) month's bills.

All deposits can be waived if a Letter of Credit is presented from another utility company verifying that you have paid the last current 12 months of services in a timely manner. The letter of credit from the utility company must be on the company letterhead and the account must be in the same name as the account services being applied for.

**DUE DATES:**

0001, 0002, 0003, 0004, 0005, 0088, 0089, 0090, 0091	Due on the <b>24<sup>th</sup></b> of the month
0006, 0007, 0008, 0009	Due on the <b>4<sup>th</sup></b> of the month
0010, 0011, 0012, 0013, 0014, 0015, 0016, 0017, 0019, 0022, 0030, 0031	Due on the <b>14<sup>th</sup></b> of the month

**All active accounts are billed a minimum bill even if there is no consumption.**

**PENALTY:** 10% Penalty will be added to all past due balances and subject to disconnect after the due date.

**CUT OFF DATE:** All payments must be received in the office **no later than 5:00 p.m.** and if paying on website, **no later than 12:00 p.m.** on the cut off date.

**COLLECTION FEE:** If your total balance due is not received before the cutoff date, you will be required to pay a collection fee of **\$75.00** even if the water has not been disconnected, along with updates to all deposits if necessary. Services will not be restored until these fees are paid.

**REFUND OF DEPOSITS:** After services have been disconnected, deposits will be credited to the final bill.